

To our valued CSB Customers and Community Partners,

At CSB, we are committed to the health and well-being of our customers and employees, as well as responding as responsible community members to the current situation. Our top priority is that the response plans we implement are both wise and mindful of the "changing in real time" situation.

Following are the actions CSB is taking to help prevent the spread of the virus and support the health and well-being in our communities.

- To protect our teams and customers, all our branches have moved to Drive Thru only operations, beginning Friday March 20th. Our employees are prepared to modify daily operations in a way that will still allow us to service all your banking needs, including setting appointments to meet in person if needed. We will continue to communicate ANY changes as they become necessary.
- All team members are taking extra precautions to keep the commonly touched areas cleaned and sanitized on a frequent basis. This includes ATMs, drive thru containers, pens, etc.
- We strongly encourage you to take advantage of our online and digital banking solutions that provide 24/7 access to your accounts. In addition to Online Banking, these solutions include mobile check deposit thru our Mobile App, automated telephone banking at 1-888-272-7740, and access to cash at one of our 4 ATM locations. If you are not currently enrolled in online banking, you can [Click Here](#) to enroll.

Please [click here](#) to visit our website for additional information, educational materials, contact information, and many other helpful resources.

We consider ourselves privileged to serve you and our communities and look forward to seeing you soon. If you have any questions, concerns, or ideas, please don't hesitate to contact us.

Sincerely,

Your CSB Team