To our valued CSB Customers and Community Partners,

At CSB, we are committed to the health and well-being of our customers and employees, as well as responding as responsible community members to the current COVID 19 situation. Our top priority is that the response plans we implement are both wise and mindful of the "changing in real time" situation.

Following are the next steps CSB is taking to help prevent the spread of the virus and support the health and well-being of our communities and teams.

• Our lobbies will continue to have restricted hours; however, we will be returning to our new driveup banking hours as of Saturday May 2, 2020.

Drive-Up & ATM Hours

Day	Drive-Up	ATM
Monday-Thursday	8:30am - 5:00pm	Available 24/7
Friday	8:30am - 5:30pm	Available 24/7
Saturday	8:30am - Noon	Available 24/7

We are continuing to accept appointments in our lobbies on an as needed basis. Please call (800)488-3958 to schedule an appointment.

We are looking forward to being able to help you soon in our lobbies. We will keep you updated with any further information.

• We strongly encourage you to take advantage of our online and digital banking solutions that provide 24/7 access to your accounts. In addition to Online Banking, these solutions include mobile check deposit thru our Mobile App, automated telephone banking at 1-888-272-7740, and access to cash at one of our 4 ATM locations.

Please <u>click here</u> to visit our website for additional information, educational materials, contact information, and many other helpful resources.

We consider ourselves privileged to serve you and our communities and look forward to seeing you soon. If you have any questions, concerns, or ideas, please don't hesitate to contact us at 1-800-488-3958.

Sincerely,

Your CSB Team